

AIRPORT CONTACT DETAILS

Office of the Additional Commissioner of
Customs, Bengaluru International
Airport, Devanahalli,
Bengaluru - 560300

Email - customs-bial@gov.in

Phone - 080 22001404,

22001402,

22001401,

22001429

COURIER CUSTOMS COMPLAINT

Click here - [Courier Parcel Status](#)

Air Cargo Complex Courier Cell, Air Sats Cargo Terminal,
Bengaluru International Airport, Devanahalli,
Bengaluru – 560300

Email - courier-bacc@gov.in

Phone - DHL : 080 66785640, 080 66785644
Other than DHL : 080 47406103, 080 22001427

Click here - [Courier tracking](#)

Escalation to

Deputy Commissioner (Courier)
Phone :080 66785640 / 47406102

Email ID : dc-courierbacc@gov.in

If not resolved

Additional /Joint Commissioner, Courier
Phone : 080 22001446

POSTAL APPRAISING DEPARTMENT (FOREIGN POST)

Foreign post tracking
[Post](#) [Customs](#)

Foreign Post Office,
Chamarajpete Post Office,
4th Main, 5th Cross,
Chamarajpete,
Bengaluru – 560018

Phone - 080 26619992

Email - pad-citycusblr@gov.in

Escalation to
Deputy Commissioner (PAD)
E-mail -
nimishac.prakash@gov.in

CONTACT NUMBERS AND EMAIL-ID OF OFFICERS

CHIEF COMMISSIONER OF CUSTOMS,

BENGALURU ZONE, C R BUILDING, QUEENS ROAD, POS BOX NO.5400, BENGALURU -560001

| SL.NO. | NAME OF THE OFFICER (S/SHRI/SMT./KUM.) | PHONE NO. (OFFICE) | E-MAIL ID |
|--------|--|--------------------|-------------------|
| 1 | Ms. V.USHA, IRS | 22867990 | ccu-cusblr@nic.in |

PRINCIPAL COMMISSIONER OF CUSTOMS,

AIRPORT / ACC COMMISSIONERATE, AI SATS AIR FREIGHT TERMINAL, NEAR AIRPORT, DEVANAHALLI, BENGALURU - 560300.

| SL.NO. | NAME OF THE OFFICER (S/SHRI/SMT./KUM.) | OFFICE PHONE NO. | E-MAIL ID |
|--------|--|-----------------------------|--------------------|
| 1 | SMT.KAJAL SINGH, IRS | 22001422/23 Fax 22001448 | kajal.singh@gov.in |

COMMISSIONER OF CUSTOMS, CITY COMMISSIONERATE,

C R BUILDING, QUEEN'S ROAD, POS BOX NO.5400, BENGALURU -560001

| SL.NO. | NAME OF THE OFFICER (S/SHRI/SMT./KUM.) | OFFICE PHONE NO. | E-MAIL ID |
|--------|--|--------------------------|-------------------------|
| 1 | AMITESH BHARAT SINGH, IRS | 22864739 Fax 22866646 | commr-citycusblr@gov.in |

COMMISSIONER OF CUSTOMS, MANGALURU COMMISSIONERATE,

New Customs House, Panambur, Mangaluru -575010

| SL.NO. | NAME OF THE OFFICER (S/SHRI/SMT./KUM.) | OFFICE PHONE NO. | E-MAIL ID |
|--------|--|------------------|-----------------------|
| 1 | VINITHA SEKHAR, IRS | 0824-2408164 | commr-cusmnglr@nic.in |

COMMISSIONER OF CUSTOMS (APPEALS)

4TH FLOOR, BMTc BUILDING, ABOVE BMTc BUSTAND, OLD AIRPORT ROAD, DOMLUR, BANGALURU560 071

| SL.NO. | NAME OF THE OFFICER (S/SHRI/SMT./KUM.) | OFFICE PHONE NO. | E-MAIL ID |
|--------|--|------------------|----------------------------|
| 1 | Dr.CHETAN R C, IRS | 25301983 | customs-appeals0037@gov.in |

CHIEF COMMISSIONER'S OFFICE

| SL.NO. | NAME OF THE OFFICER (S/SHRI/SMT./KUM.) | DESIGNATION | PHONE NO. (OFFICE) | E-MAIL ID |
|-----------------------------|--|-------------------------|--------------------|----------------------------|
| HELP DESK NUMBER – 22862177 | | | | |
| 1 | BIDYARANI KONTHOUJAM | ADDITIONAL COMMISSIONER | 2286 7736 | ccu-cusblr@nic.in |
| 2 | V SRINIVASA NAYAK | ASSISTANT COMMISSIONER | 22862177 | srinivasa.nayak@gov.in |
| 3 | SARVOTHAM KRISHNA MALLYA | ASSISTANT COMMISSIONER | 22862177 | sarvothammk.9028801@gov.in |