



**OFFICE OF THE COMMISSIONER OF CUSTOMS,
BANGALORE CUSTOMS COMMISSIONERATE,
C.R.BUILDINGS, QUEEN'S ROAD, BANGALORE – 560 001**

C.No.VIII/48/56/2008 Cus Tech Systems

Date: 07.06.2010

PUBLIC NOTICE NO.41/2010

Sub: Implementation of Indian Customs EDI System 1.5 (ICES 1.5) at ICD, Bangalore –
Conducting of Training - Reg.

Attention of the Importers, Exporters, CHAs, Trade and all other agencies concerned is invited to this office Public Notice No.40/2010 dated 04-06-2010 regarding migration from EDI System version 1.0 to version 1.5 at ICD, Whitefield, Bangalore.

2. In this regard, this is to inform that a training programme has been arranged **today at 15:30 Hours at the Conference Hall at ICD, Whitefield, Bangalore**. Shri Dheeraj Rastogi, Additional Director, Directorate General of Systems, New Delhi will give a presentation on the new RES package and requirement of registration of CHAs for ICES version 1.5. Other details relating to migration from ICES version 1.0 to version 1.5 will be explained during the Question & Answer session after the above referred presentation.

3. The trade and industry is requested to make use of the above training facility. It is emphasized that employees of CHAs/Importers/Exporters/Trade who are dealing with the technical aspects of filing bills of entry/shipping bills, manifests on the ICEGATE / Service Centre should attend this programme.

4. For more details, please contact

- (i) Shri B.P.Sinha, Additional Commissioner of Customs, ICD, Whitefield, Bangalore on Mobile No.9535208531 and E-mail ID: Bhabani.Sinha@icegate.gov.in.
- (ii) Shri Rahul, Assistant Commissioner of Customs, ICD, Whitefield, Bangalore on Mobile No.9535205711.

5. There could be some technical difficulties. Trade is requested to be patient and contact ICEGATE Help Desk at icegatehelpdesk@icegate.gov.in. In case the problem is not resolved in a reasonable time, a proper escalation matrix should be followed. The following should be contacted:

- (i) Helpdesk Manager – icegatehelpdesk.manager@icegate.gov.in
- (ii) Ms.Poonam Ambastha, Joint Director (I/C Helpdesk) – poonam.ambastha@icegate.gov.in
- (iii) Shri Dheeraj Rastogi, Additional Director (Systems) – dheeraj.rastogi@icegate.gov.in
- (iv) Shri Atul Dikshit, ADG (Systems) – atul.dikshit@icegate.gov.in

6. This issues with the approval of Commissioner of Customs, Bangalore.

**(A.M.SARVI)
ADDITIONAL COMMISSIONER OF CUSTOMS
HQRS., BANGALORE**

Copy:

- (i) As per mailing list.
- (ii) On website www.bangalorecustoms.gov.in